

Job Description

Job Title:	Floating Support Practitioner (Winter Surge)
Responsible to:	Floating Support Coordinator (Winter Surge)
Location:	Kings Court Bristol
Salary:	£31,562
Contract:	1 x year fixed term until end of September 2027

Role Purpose

The role will focus on supporting individuals to maintain accommodation, improve wellbeing, access relevant services, and move towards sustainable housing solutions.

The role will build positive relationships with individuals facing challenges, including rough sleeping, mental health needs, substance misuse, offending histories, and social exclusion.

Specific Duties

- Completing daily visits to properties.
- Develop support, risk management and move on plans.
- Build trust and collaborative relationships with clients.
- Support clients to move in and move out of accommodation.
- Record client contact progression and outcome to meet all reporting requirements.
- Work collaboratively with all partners engaged in supporting the clients.

Other Activities

- Develop your own knowledge and practice by undertaking training, supervision and team meetings.
- Observe all organisation's HR Policies, including, but not limited to equal opportunities, confidentiality, data protection, inclusion and diversity policies.
- Undertake other duties and responsibilities in keeping with the nature of this post as may be required or directed.

Skills, Experience and Knowledge

- Experience in working as a Floating Support Practitioner or similar role.
- Excellent interpersonal, oral and written communication skills.
- Good knowledge of IT skills including MS Word.
- A knowledge or understanding of support working individuals with multiple needs.

- A knowledge or understanding of health and safety, safeguarding and data protection processes.
- Understanding and ability to promote good practice in equality, diversity and inclusion.
- Ability to manage own workload.
- Full UK driving licence and use of car or other forms of transport.

Personal Qualities

- Friendly, approachable, helpful, patient and passionate about supporting individuals.
- Demonstrates trust, openness and respect in dealings with individuals, treating everyone with compassion and kindness promoting equality and diversity.
- A good communicator who listens can express themselves clearly and encourage people to strive for a healthier life.
- A positive individual with a 'can do', approach and attitude.
- The ability to prioritise tasks and work under pressure.
- Flexible and adaptable to changing workloads.
- Embodies the Ara values of being aspiring, brave, competent and determined.