

Job Description

Job Title:	Floating Support Practitioner Higher Needs Floating support
Responsible to:	Manager Higher Needs Floating Support
Location:	Kings Court Bristol
Salary:	£31,562
Contract:	1 x year fixed term until end of September 2026

Role Purpose

The role will focus on providing intensive, community-based housing and wellbeing support for individuals with multiple needs and or disadvantages. This will help those individuals to maintain their current housing or transition into more stable, appropriate long-term accommodation. The client's support will be trauma informed and will enable clients to maintain their accommodation and work towards independence.

Specific Duties

- Manage a caseload of clients using strength-based approaches to support and address mental health, substance misuse or offending behaviours.
- Develop support and risk management plans.
- Record clients contact progression and outcomes to meet all reporting requirements.
- Work with landlords to manage arrears, assist and enable with household utilities and prevent eviction and homelessness.
- Liaison with partner organisations working with the clients to build support networks.

Other Activities

- Develop your own knowledge and practice by undertaking training, supervision and team meetings.
- Observe all organisation's HR Policies, including, but not limited to equal opportunities, confidentiality, data protection, inclusion and diversity policies.
- Undertake other duties and responsibilities in keeping with the nature of this post as may be required or directed.

Skills, Experience and Knowledge

- Experience in working as a Floating Support Practitioner or similar role.
- Excellent interpersonal, oral and written communication skills.
- Good knowledge of IT skills including MS Word.
- A knowledge or understanding of support working individuals with multiple needs and or disadvantages.

- A knowledge and understanding of health and safety, safeguarding and data protection processes.
- Understanding and ability to promote good practice in equality, diversity and inclusion.
- Ability to manage own workload.
- Full UK driving licence and use of car or other forms of transport.

Personal Qualities

- Friendly, approachable, helpful, patient and passionate about supporting individuals.
- Demonstrates trust, openness and respect in dealings with individuals, treating everyone with compassion and kindness promoting equality and diversity.
- A good communicator who can express themselves clearly and encourage people to strive for a healthier life.
- A positive individual with a 'can do', approach and attitude.
- The ability to prioritise tasks and work under pressure.
- Flexible and adaptable to changing workloads.
- Embodies the Ara values of being aspiring, brave, competent and determine.