

Job Description

Job Title:	Floating Support Practitioner Coordinator (Winter Surge)
Responsible to:	Higher Needs Floating Support Manager
Location:	Kings Court Bristol
Salary:	£37,478
Contract:	1 x year fixed term until end of September 2027

Role Purpose

The role will oversee the work of the Floating Support Practitioner (Winter Surge), ensuring high quality, effective and comprehensive support to clients through direct line management.

Responsibilities include day to day line management and leadership, promoting effective communication and support including supervision, collaboration, team working, reporting and monitoring requirements.

Specific Duties

- Line management of staff, completing 1:1 supervision, enhancing knowledge and performance.
- Overseeing all referrals and placements into the service.
- Liaison with Bristol City Council, Outreach Services, Housing Partners and other organisations engaged with the service and clients.
- Understand and complete reporting and monitoring requirements for the service.

Other Activities

- Develop your own knowledge and practice by undertaking training, supervision and team meetings.
- Observe all the organisation's HR Policies, including, but not limited to equal opportunities, confidentiality, data protection, inclusion and diversity policies.
- Undertake other duties and responsibilities in keeping with the nature of this post as may be required or directed.

Skills, Experience and Knowledge

- Experience or knowledge of supervising staff and managing/supporting a team of Floating Support Practitioners or similar role.
- Excellent interpersonal, oral and written communication skills.
- Good knowledge of IT skills including MS Word.

- A knowledge or understanding of support working individuals with multiple needs.
- A knowledge or understanding of health and safety, safeguarding and data protection processes.
- Understanding and ability to promote good practice in equality, diversity and inclusion.
- Ability to manage own workload.
- Full UK driving licence and use of car or other forms of transport.

Personal Qualities

- Friendly, approachable, helpful, patient and passionate about supporting individuals.
- Demonstrates trust, openness and respect in dealings with individuals, treating everyone with compassion and kindness promoting equality and diversity.
- A good communicator who listens can express themselves clearly and encourage people to strive for a healthier life.
- A positive individual with a 'can do', approach and attitude.
- The ability to prioritise tasks and work under pressure.
- Flexible and adaptable to changing workloads.
- Embodies the Ara values of being aspiring, brave, competent and determined.