

## Job Description

<b>Job Title:</b>	Project Worker – Raising Awareness of Gambling Harms in S. Asian communities
<b>Responsible To:</b>	Gambling Services Manager
<b>Direct Reports:</b>	N/A
<b>Based:</b>	Bristol/Wales
<b>Salary:</b>	Ara Practitioner Grade (following successful probation period)

### Role Purpose

The role of the Project Worker for this pilot project is to work at reducing gambling harm inequalities within the South Asian community within our geographic areas of Bristol, Wales, Wiltshire, Gloucestershire, and Bath and North Somerset.

The project worker will need to develop links through partnership and collaboration within Culturally and Linguistically Diverse communities with unique cultural consideration over a two-year period reduce gambling harms in South Asian communities by:

- Implementing a culturally appropriate train-the-trainer model to deliver gambling harm reduction education
- Increasing knowledge of gambling harm and treatment options among the South Asian population
- Improving referral pathways to treatment for those experiencing harms

### Key responsibilities/accountabilities

The project worker will deliver the aims of the South Asian project pilot through extensive outreach work, identifying and contacting stakeholders within the relevant communities within our geographic remit. The 2011 census showed Bristol alone as having around 7,000 Pakistani, 6,500 Indian, and 4,000 other residents identifying as Asian. Research suggests that gamblers and affected others experiencing gambling harms from these communities are less likely to seek treatment, and more likely to suffer additional harm through guilt, shame, and stigma within their communities. This 'paradox of harm' means that fewer people from BAME communities may experience problem gambling than the general population, the harm they do experience is intensified, and help is harder to find.

### Specific duties

- Take a pro-active approach to contacting stakeholders in South Asian communities across the West and Wales.
- Understand and promote Ara as the National Gambling Treatment Service (NGTS) treatment provider for under-represented groups in our areas.
- Identify and train people within selected communities to act as champions for knowledge about and identification of gambling harms with colleagues and friends.

- Deliver (face-to-face and virtual) presentations about gambling harms and treatment options
- Actively seek data and evidence to support decision making
- Establish, maintain and use relationships within networks to promote Ara and its work
- Observe all the organisation's policies, including but not limited to health and safety at work, equal opportunities, confidentiality, substance misuse testing policies and procedures, data protection, inclusion and diversity policies.
- Undertake other duties and responsibilities in keeping with the nature of this post as may be required and instructed.

### **Skills, Experience & Knowledge**

- Experience of Culturally and Linguistically Diverse Communities
- Experience of developing partnership working with agencies across sectors
- Experience of creating and delivering presentations to a diverse set of stakeholders
- Experience of contract monitoring and outcome monitoring
- Experience of working in partnership with a range of stakeholders and meeting the performance management requirements thereof
- Group partnership and networking skills
- Excellent communication skills, clear written style, concise report writing and a methodical approach to work.
- High level of literacy and numeracy and the ability to produce succinct reports and costed proposals
- Good knowledge of health and safety, safeguarding and data protection policies
- Good IT literacy, and an appreciation of the contribution data makes to clear reporting

### **Personal qualities**

- Confidence to build new partnerships with both at the organizational and personal level
- Self-motivated and able to work under pressure
- Friendly, approachable, helpful, patient and passionate about supporting people
- Demonstrates trust, openness and respect in dealings with people, treating everyone with compassion and kindness promoting equality and diversity
- A good communicator who listens, is able to express themselves clearly and encourage clients to strive for a healthier life
- A positive individual with a 'can do', results driven approach and attitude
- The ability to prioritise tasks and work under pressure
- Flexible and adaptable to changing workloads
- Professional boundaries in place
- A commitment to ARA's overall aims and objectives with an ability to present ARA in a way that is consistent with its philosophy
- Embodies the Ara values of being passionate, professional, dynamic, enduring, respectful, and supportive.